

Fix for IE7 and Facilities Management Crystal reports for Non-Domain/Departmental PC's.

To Resolve:

- Open up Internet Explorer 7
- From the Tools menu, select Internet Options
- From the new popup window, select the Security tab
- Highlight the icon for "Trusted Sites"
- Click the button for "Sites"
- Uncheck the box at the bottom restricting trusted sites to being https.
- Enter <https://reports.facilities.uiowa.edu> into the provided text area and click "Add" then click "Close"
- With "Trusted Sites" still highlighted click on the "Default Level" Button.
- Either Move the provided slider on the left to "LOW" and Click "OK" **OR** Click on the "Custom level" button, scroll down until you see the header for "ActiveXControls and plug-ins". Change the setting for "Download signed ActiveXControl to "Enable". Click "OK" then "Yes", and Then "OK" again to exit the Control Panel.

** With these settings now updated, you should close down all Internet Explorer windows then try the report again.