**All Contractors and Vendors performing work at UIHC for more than three (3) calendar days per calendar year will complete the following process to obtain a badge. If the individual will perform work fewer than three (3) days per calendar year and are not badged, they will be required to be escorted by a badged individual when working at UIHC facilities. **

**Background Check Process:**

All Contractors who will be working in UIHC facilities more than three (3) days per calendar year are required to complete a background check through Gatefeed prior to gaining access to work at UIHC. Companies will manage this process through Gatefeed and will need to designate an Administrator in Gatefeed for their company, who in turn should do the following.

1. To Become an Administrator:
   a) Go to [https://app.gatefeed.com/sessions/new](https://app.gatefeed.com/sessions/new)
   b) Click **Create an Account**, complete steps 1-3 and set security questions.
   c) Send an email to **support@gatefeed.com** and request to be set up as an Administrator for your company.
   d) You will be notified by reply email that your set up is complete and you can call any time to receive a phone tutorial. **Be logged into your Gatefeed account prior to calling and mention that this is for University of Iowa Health Care.**

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**In Order to Obtain a New Contractor Badge:**

**EACH PERSON GETTING A NEW BADGE MUST HAVE THE FOLLOWING:**

1. Driver’s license/gov’t-issued photo ID
2. Current Passed Background Check
3. Current Passed U of Iowa Hospitals & Clinics Site Specific Orientation

**In Order to Obtain a Replacement Contractor Badge:**

**EACH PERSON REPLACING THEIR BADGE MUST HAVE THE FOLLOWING:**

1. Existing UIHC badge (expired/lost)
2. Current Passed Background Check
3. Current Passed U of Iowa Hospitals & Clinics Site Specific Orientation
2. Failure to obtain a compliant background check will result in immediate revocation of access to UIHC for the worker. The Owner shall not bear the cost of replacement or change to subcontracts as a result of failure to pass the background check.
3. Background checks must meet the standards below. Any employee whose background check does not meet the stated criteria will be non-compliant and will be unable to take the contractor orientation or obtain a badge for access to the UIHC.
   a. Acceptable Designations:
      i. 00 – Clean Record, nothing found
      ii. 01 – One or more non-violent misdemeanors found
4. Each employee needs their own unique username and password to take the Orientation that may be set up by the employer or the individual employee.
5. Training may be completed anywhere there is wi-fi access.

To Obtain a Badge:
For NEW and RENEWAL badges, individuals who have completed U of Iowa Hospitals and Clinics Site-Specific Orientation and have a cleared Background Check will come to Capital Management in the Sub-basement of Hospital Parking Ramp 3 to obtain a new badge.

1. At that time, Capital Management Staff will electronically verify the background check and orientation completion.
2. Contractors will then have a photo taken and a badge granted.
3. Site access is not automatically granted to new badged contractors/vendors. The UIHC Project Manager will notify Safety and Security Access Control to request access.
4. Contractors with current badges will retain the access currently assigned to their badge at the time the replacement badge is granted.

EACH PERSON REQUESTING A NEW BADGE MUST HAVE THE FOLLOWING:
1. Passed Background Check
2. Passed the U of Iowa Hospitals and Clinics Contractor Orientation
3. Driver’s license at the time of Badge issuance

Walk-in Hours to obtain a badge:
   Monday through Thursday 8:00 AM to 11:00 AM and 1:00 PM to 3:00 PM

Gatefeed Questions:
- Contact Gatefeed Monday-Friday from 7:00 am to 5:00 pm CT. Phone: 312-467-9884, option #1 or email: support@gatefeed.com.